

Subject: Important Announcement: Closure of Consortium business

Hello,

As one of our valued customers, we are getting in touch to share some important news regarding our Consortium brand.

After careful consideration, we have taken the decision to close the Consortium business.

This decision has been made to create a simpler company that streamlines our operation and continues to provide our customers with educational resources that support global curriculums with a focus on RM's strengths in Ed Tech IP, innovation and delivery. I would like to take this opportunity to thank you for your support of the Consortium brand over the years.

The closure means that **Tuesday 5th December 2023** will be the last ordering day through all Consortium channels.

Whilst the decision to close Consortium was not taken lightly, I am pleased to share some positive news with you. The TTS brand will continue to operate as usual, and you will be able to purchase products similar to those you previously purchased from Consortium, directly through TTS, at very competitive prices.

As a valued customer of TTS, you will know that TTS is as a global brand leader with almost 40 years of expertise in the educational resources sector. Renowned for developing resources that enhance learning outcomes, as well as providing essentials for schools and early years settings, TTS offers unparalleled choice and service excellence. I thank you for your continued loyalty to TTS.

Important Information:

- Our final day for accepting new orders through Consortium will be Tuesday 5th December. Please visit the website <https://www.consortiumeducation.com/> to take advantage of incredibly low prices on many items in our Clearance Sale up until this date.
- If you have any orders outstanding, we will continue to dispatch these up to and including Friday 8th December. Any orders we are unable to fulfil will be cancelled after this date.
- Your statutory rights will not be affected on any Consortium purchases. We will offer refunds on faulty items up to 12 months after purchase. Simply get in touch with us via TTS.
- If you have any queries with existing orders, you can use our existing Consortium email address (hello@consortiumeducation.com) to get in touch until Friday 5th January 2024. After this, please contact us via the details on the TTS website at <https://www.tts-group.co.uk/help/>.

If you have any further questions, please visit our [FAQs page](https://www.consortiumeducation.com/consortium-closure-faq) at <https://www.consortiumeducation.com/consortium-closure-faq> where you should find the information you need.

If you still need assistance, please get in touch with us via our Customer Services email address on hello@consortiumeducation.com

Thank you for your understanding, and your continued support through this transition period.

Warm regards,

Monique Louis
Managing Director
RM Resources