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**This service is available for Academies and Maintained schools****Description:**

We provide information, advice and guidance for children, young people and their families.

**Year** Financial year 2025/26

**Benefits**

For professionals and includes:

- Key support service for professionals using the 'early help assessment and plan' (EHAP), including EHAP registration, training and advice, information and guidance
- We deliver outreach information sessions to venues and at events
- Manage the directory of services [www.ealingfamiliesdirectory.org.uk](http://www.ealingfamiliesdirectory.org.uk) and [Ealing Local Offer](#); and two facebook pages, [Ealing Family Information Service](#) and [Ealing Local Offer](#)
- Access to our monthly [Ealing Local Offer Newsletter](#).

Families can find out about:

- Ofsted registered childcare including playgroups, nurseries and childminders
- Out of school provision including holiday playschemes, breakfast clubs, afterschool clubs and play centres
- Funding schemes to help with the cost of childcare
- Eligibility for free nursery places for two year olds
- Eligibility for 30 hours free childcare for three and four year olds
- Information, support and services available for children and young people with special educational needs and disabilities (SEND) by speaking with our designated SEND Officer
- Children's centres and the services on offer
- Leisure activities including sports and clubs
- Parenting classes
- Services for young people
- Family support services

**Additional / buy back services**

- Schools can request outreach sessions for special events

**Office hours:**

Monday to Friday, 9am to 1pm

**Planned improvements:**

The FIS is constantly evolving to meet the needs of the local community and families that use the service.

**Related content:**

[Early help assessment and plan \(EHAP\)](#)

[30 hours childcare programme](#)

**Contact:**

- **Family information service (FIS)**, Early years, childcare, childrens centres and SAFE: [children@ealing.gov.uk](mailto:children@ealing.gov.uk) 020 8825 5588

**Additional contact information**

Tel: 020 8825 5588

Email: [children@ealing.gov.uk](mailto:children@ealing.gov.uk)

Website: [www.ealingfamiliesdirectory.org.uk](http://www.ealingfamiliesdirectory.org.uk)

**Further details:**

You are currently not logged in. [Login here](#) for further details.

**Was this page useful?**

- [Yes](#)
- [Neutral](#)
- [No](#)

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